

**BEFORE THE FORUM  
FOR REDRESSAL OF CONSUMER GRIEVANCES  
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 09<sup>th</sup> day of Janaury 2018  
In C.G. No: 63//2016-17/Ongole Circle**

*Present*

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

*Between*

Sri Dr.Y.Venkat Reddy ,  
C/o Sri Y.Raghava Reddy  
D.No:4-1358  
Darsi  
Prakasam – Dist

Complainant

*And*

1. Assistant Engineer/O/ Town Darsi
2. Assistant Divisional Engineer/O/Darsi
3. Divisional Engineer/O/Kanigiri
4. Superintending Engineer/O/Ongole

Respondents

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**ORDER**

1. Sri Dr.Y.Venkat Reddy C/o Sri Y. Raghava Reddy of D.No:4-1358 , Darsi, Prakasam – Dist has presented a complaint before this Forum during the Vidyut Adalat conducted at Kanigiri on 20.07.2016. In his complaint the complainant has requested to arrange to shift the 11 KV line passing over the residences of Ward No. 4, 5 & 6 of Darsi Town. He has also informed that he will arrange to pay the shifting charges.
2. The Respondent No.1 in his written submission stated that based on the consumer application for shifting of 11 KV line passing over houses in Darsi Town, DC estimate was prepared and submitted to the Superintending Engineer/Operation/Ongole vide WBS No.D-2016-03-01-21-01-001 through proper channel. After scrutinizing the estimate, the estimate was returned on Dt:13.12.2016 from Office of the Superintending Engineer/Operation/Ongole noting that no consent letter submitted along with estimate. Though the consent letter was not provided by consumers. The estimate was sanctioned

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with a condition vide SE/O/OGL/DC.No.90/2016-17 dated 15.02.2017 with WBS No. No.D-2016-03-01-21-01-001 duly specifying that the payments for execution of work will be accepted only after submitting the consent letter. The demand notice served to the consumer Sri Y.Venkat Reddy on 22.02.2017 and same is acknowledged. If the consumer submits the consent letter and pays the specified deposit as per the sanctioned demand the shifting work of 11KV Chandalur feeder over the houses and sites at Darsi town will be taken up with immediate effect which will solve the problem raised by the consumers.

3. Personal hearing was conducted at Ongole Circle Office on 28.02.2017. Both the complainant and Respondent No.2 and Respondent No.3 were present. Heard both the parties.
4. During the tele-conversation by the Secretary of the Forum with the complainant at 5.45 P.M on 04.06.2017, the complainant has confirmed about receipt of demand notice for shifting of the said lines but the complainant informed that payment will be arranged by him duly collecting from the colony members . The complainant also again contacted at 1.20Pm on 05.10.2017, during the tele- conversation the complainant again replied that after collecting the amount from the neighbours, he will approach the Respondents for shifting of the line.
5. In the circumstances explained above the Forum is of the firm opinion that the complainant is not able to remit the shifting charges and hence the Respondents have not taken up the shifting works.
6. In accordance with the provisions contained in Clause No.5.3.4 of General Terms Condition and Supply as approved by the Hon'ble APERC, the consumers shall pay the shifting charges included in the estimate in advance before taking up shifting operations.
7. In view of the above rule position, the complainant is advised to pay the shifting charges so as to enable the Respondents to shift the line as desired. The Respondents have

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directed to execute the works soon after receipt of shifting charges from the complainant.

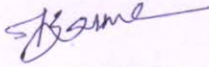
Accordingly the case is disposed off in favour of the Respondents.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup>Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 09<sup>th</sup> day January 2018.

Sd/- Member (Finance)      Sd/- Member(Technical)      Sd/- Independent Member      Sd/- Chairperson

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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